

KIN KIN FARM

GUEST TERMS AND CONDITIONS OF STAY

Acknowledgement of Country

Kin Kin Farm House acknowledges the ongoing connection to country of the traditional custodians of this beautiful region, the Kabi Kabi people. Visitors to the Noosa Shire can enhance their experience by learning of the region's connection to the people and stories of the Kabi Kabi. We pay our respect to elders past, present and emerging.

When I book accommodation at Kin Kin Farm, I hereby acknowledge that I have read and agreed to the following Terms & Conditions.

BOOKINGS

Booking Policy

- Minimum 2 night stay per booking
- Kin Kin Farm sleeps a maximum of 10 people. Extra beds can be made available at a surcharge.
- Please enquire if a one-night stay is required.
- 50% deposit required to lock-in all bookings. Failing to lock-in a deposit by the due date will make the dates available for booking on the website.
- This 50% deposit is non-refundable. Forced closure due to government restrictions will give guests credit to transfer their stay in the next 12 months of their original booking date.
- Rates and minimum stays may differ based on availability and season of the year.
- Wedding, parties and events are only allowed if consented by the owners in writing.
- No extra guests beyond the amount booked are to come onto the property unless consented by the owners in writing. This does not include therapists, caterers or staff coming in to treat guests on a daily basis.

Cancellation Policy

- Cancellations with less than 14 days notice in writing will incur a 50% cancellation fee.
- No-shows will incur a 100% fee.

Retreats at Kin Kin Farm

- If you (*The Hirer*) are running a retreat, you or any facilitator should always remain on site if there are any guests present on the property.
- The hirer must hold their own insurance which must be cited upon hiring. Should any part of the property be damaged due to negligence by The Hirer or their guests then The Hirer will be charged the repair or replacement cost. The Hirer is responsible for insuring their own personal property and that belonging to their guests, assistants, associated personnel and other third party individuals.
- A Bond of \$1,000 will be taken for any costs of damages, losses or extra man hours. The balance or remainder will be returned to you.
- Please ensure that your public liability insurance covers you whilst using Kin Kin Farm for a retreat. The Hirer agrees to indemnify Kin Kin Farm and its representatives against any costs including legal costs, damages, payments, fines or interests Kin Kin Farm may incur as a result of the Hirer breaching this agreement.
- When hiring Kin Kin Farm, we can arrange special check-in and check-out times. Usual check-in is 2pm and check-out is 10am.
- Kin Kin Farm reserves the right to terminate this agreement at any time with or without notice if the Hirer has breached any terms of this agreement or for reasons of force majeure.

Child Policy

- Kin Kin Farm is a fully fenced property and has adhered to all council regulations in terms of safety. The pool is fully fenced and certified for safety.
- Children of all ages need to be supervised at all times.

Pet Policy

- Pets only allowed with prior consent from the owners in writing.
- The property is fully fenced for farm animals so Kin Kin Farm is not responsible for any pet escapes. Please supervise you pets, if allowed, at all times.
- Noosa Council has wild dog baits programs in place in the area.
- No excessive barking. Please be mindful of our neighbours and ensure your pets are monitored at all times.
- No pets on any furniture or beds, all dog mess to be collected and disposed of.
- Dogs cannot be left alone at the property.

Visitor Policy

- Please advise us before your stay if you have any planned visitors at Kin Kin Farm.
- Any extra guests that are planning to stay will incur a surcharge.

SUSTAINABILITY

Being a Noosa Hinterland farm, we aim to function in a sustainable manner which is considering the social and economic impact of what we do and how we do it. In particular we aim to provide a tourism experience that focuses on protecting our environment and allows our visitors to travel responsibly, with little impact.

Water Conservation

- Dual flush toilets with low volume water flush.
- All garden areas mulched to conserve water in the soil.
- A low-energy front loading washing machine is used, using only 47 litres per wash.
- Laundry can be air dried in the sun, to reduce the use of electric dryers.
- The farm survives entirely on rainwater, so we ask that you and your guests are mindful of water consumption.
- Please ensure that no chemicals are deposited down the drains at Kin Kin Farm. The property has biocycle septic systems which rely on friendly bacteria and the use of chemical products damages the balance of the systems. We supply organic hair, body and hand wash.

Waste Management

Bottles, cans, plastics and papers are all collected and separately recycled. Recyclables will be deposited at our local recycle centers. Food waste is composted and used in our vegetable gardens.

LOCAL SUPPORT

Being a small family-run business we put a big emphasis on supporting fellow small local businesses whenever possible. Here is a list of local businesses that we operate with on a regular basis.

- GROW - Pomona - *Landscaping*
- Kin Kin General Store - Kin Kin - *Groceries & Supplies*
- Black Ant - Kin Kin - *Food Retail & Catering*
- Luxury Coastal Destinations - Cootharaba - *Accommodation Management*
- IGA - Pomona - *Groceries & Supplies*
- This Bird - Pomona - *Florist & Homewares*
- Noosa Hotgas - Noosa Heads - *Gas Supplies*
- All tradesmen are located within 10km radius around the property